

Your Central Hub for FWAE Case Management



"Nearly 50% of healthcare providers rely on manual claims handling processes, resulting in errors, delays, and room for fraud."

OVERVIEW

CaseShield™ streamlines the entire lifecycle of fraud, waste, abuse, and error (FWAE) investigations and audits, from intake to resolution. Built for Special Investigation Units (SIUs), audit teams, and compliance staff, CaseShield™ unifies case tracking, documentation, communications, and outcomes in one secure, easy-to-use platform.

Whether you're conducting postpayment/prepayment reviews, preparing regulatory submissions, or collaborating with internal and external stakeholders, CaseShield™ keeps everything organized and auditable so you can focus on outcomes, not administration.

UNIFY INVESTIGATIONS. SIMPLIFY WORKFLOW.

Integrated seamlessly with the full HCFSPlatform™, including PostShield®, PreShield®, RxShield®, RecordPlus™, and AuditPlus™, CaseShield™ turns data into action. Users can launch cases directly from alerts, attach evidence from claim and record reviews, assign tasks, and track resolution timelines with full transparency. Built-in reporting ensures audit readiness, compliance, and visibility into investigative performance.

No more jumping between spreadsheets, emails, and disconnected systems. CaseShield™ unifies everything you need to document, track, and close high-impact cases.



Contact us to learn more! hcfraudshield.com 888-333-8140 info@hcfraudshield.com

KEY BENEFITS

- **Streamlines** fraud, audit, and compliance case tracking
- Supports documentation, communications, and workflows in one place
- Integrates with alerts, leads, and analytics across HCFSPlatform™
- Enables collaboration across teams and external reviewers
- Enhances oversight with user activity logs and case status tracking
- **Speeds** regulatory response and improves case resolution rates

CLIENT VALUE EXAMPLES

Challenge: Investigative teams manage cases in disconnected spreadsheets and emails

Solution: CaseShield™ provides one centralized platform to launch, track, and resolve cases across departments

Challenge: Missed deadlines or incomplete documentation risk regulatory penalties

Solution: CaseShield™ supports timely, compliant submissions with built-in reminders and audit-ready reporting

Challenge: Stakeholders struggle to collaborate across systems

Solution: CaseShield™ allows teams to share notes, tasks, and case progress with internal and external users securely

