CaseShield® AI Summary Add-On

Instant Case Log Summaries Powered by Generative AI

OVERVIEW

CaseShield® AI Summary is an optional add-on feature that uses Generative AI to automatically summarize Case Log Activity within CaseShield.

Payment integrity, compliance, and SIU teams spend valuable time reviewing detailed case notes, updates, referrals, and activity history. This feature transforms lengthy case logs into clear, structured summaries that highlight key developments, investigative milestones, red flags, and case progression.

When clients subscribe, the AI Summary functionality becomes seamlessly available within their CaseShield workflow.

HOW IT WORKS

Once enabled, CaseShield AI Summary:

- Analyzes structured and unstructured Case Log Activity
- Synthesizes investigative notes, updates, and actions
- Generates a clear narrative summary in seconds
- Maintains alignment with case facts and documented activity
- Produces professional, share-ready summaries for reporting and leadership review

The output is formatted for clarity and consistency, helping teams quickly understand case trajectory without combing through every entry.

KEY BENEFITS

Accelerates Case Review
Reduces time spent reading activity logs.

Improves Executive Visibility
Creates concise summaries suitable for leadership updates and reporting.

Enhances Investigative Continuity
Helps new auditors and investigators quickly get up to speed on active or reassigned cases.

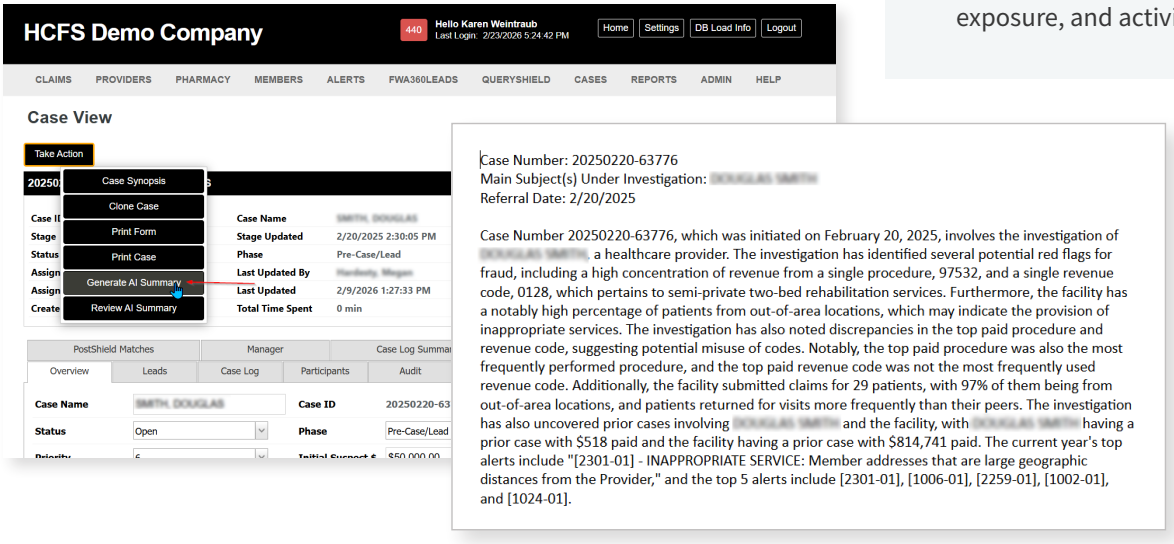
Supports Documentation Consistency
Standardizes how case narratives are summarized across the organization.

Seamless CaseShield Integration
Available directly within CaseShield upon subscription.

CLIENT VALUE EXAMPLE

Challenge: Supervisors and compliance leaders need quick visibility into case status but don't have time to review full case logs.

Solution: CaseShield AI Summary delivers an instant narrative overview highlighting investigation scope, red flags, financial exposure, and activity milestones.



Activate Gen AI Summary Today
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Healthcare Fraud Shield

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