



Scalable Services to Strengthen Every Investigation



“Outsourcing SIU services can improve fraud detection ability, better manage SIU workload, eliminate the high cost of training staff, and provide access to specialized expertise and the latest fraud detection tools.”¹

OVERVIEW

HCFServices™ provides the specialized expertise, tools, and support healthcare payers need to accelerate fraud, waste, abuse, and error (FWAE) detection and prevention. Whether you need help reviewing outlier claims, conducting medical record audits, building provider profiles, or developing internal processes, our team acts as a seamless extension of yours.

From short-term support to long-term partnership, HCFServices™ gives you the flexibility to meet shifting priorities without straining internal resources.

EXPERTISE ON DEMAND. FLEXIBILITY BY DESIGN.

Our services adapt to your organization’s goals, capacity, and challenges. Whether augmenting your SIU, filling skill gaps, or deploying our full suite of tools for specific investigations, HCFServices™ ensures expert-driven results. Our team includes credentialed professionals such as Certified Professional Coders (CPCs), Certified Fraud Examiners (CFEs), Registered Nurses (RNs), former loss prevention and SIU investigators, and more.

When paired with the HCFPlatform™, clients see up to **20:1 ROI** by closing cases faster, improving compliance, and unifying tools and expertise.



Contact us to learn more!
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888-333-8140
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KEY BENEFITS

- Medical record review and coding analysis
- Outlier and anomaly investigation
- Retrospective claims audits
- Prepay and postpay case development
- Provider profiling and behavior analytics
- Policy review and recommendations
- Workflow development and process mapping
- Interim staffing or specialized project support

CLIENT VALUE EXAMPLES

Challenge: Limited internal staff to manage increased case volume

Solution: HCFServices™ provides expert reviewers and analysts to clear backlog and maintain productivity

Challenge: Uncertainty around best practices for SIU workflow or policy design

Solution: HCFServices™ offers tailored process improvement consulting and documentation

Challenge: Time-consuming audit projects disrupt internal priorities

Solution: Our team executes complete audit cycles, from identification to reporting, so your team can stay focused



Healthcare
Fraud Shield

¹<https://www.compliance.com/doj-reports-250-million-in-settlements-with-70-hospitals-over-cardiac-device-4/special-investigative-unit-sius-services-for-mcos-support-and-outsourcing/>
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